



**CITY OF SEBASTOPOL CITY COUNCIL**

**AGENDA ITEM REPORT FOR MEETING OF: June 2, 2026**

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**To:** Honorable Mayor and City Councilmembers  
**From:** Sean McDonagh – *Police Chief*  
**Responsible Department:** Police  
**Subject:** Authorization the City Manager to Accept CAL OES Funding for 9-1-1 System Upgrade

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**RECOMMENDATION:**

It is recommended that the City Council review and discuss the proposed 9-1-1 Call Processing Equipment (CPE) upgrade funded through the California Office of Emergency Services (CAL OES), and provide direction on moving forward to meet the June 9, 2026 application deadline. If supported, authorize the City Manager to proceed with the CAL OES-funded upgrade and execution the contract.

**PROCESS OF AGENDA ITEM:**

- a. Presentation of the agenda item by department
- b. Questions and Discussion from Councilmembers
- c. Public Comment Period
- d. Council Deliberation and Motion

**EXECUTIVE SUMMARY:**

The Sebastopol Police Department has been notified by the State of California Office of Emergency Services (CAL OES) that the city qualifies for funding to replace its existing 9-1-1 Call Processing Equipment (CPE). The current system was installed circa 2016 and is now end-of-life and outdated. CAL OES has allocated up to \$365,000 to fund the purchase, installation, and five-year maintenance of new 9-1-1 call-handling equipment, with minimal up-front costs to the city. Acceptance of the funding requires a commitment to operate a Public Safety Answering Point (PSAP) on a 24-hour, 7-day basis for a minimum of five years, which reflects the city’s existing practice.

**BACKGROUND:**

The Police Department’s 9-1-1 call-handling system, including call processing equipment and audio recording hardware, was installed circa 2016 and is aged and in need of updating to maintain satisfactory public safety services to the citizens of this city. Industry standards recommend replacement approximately every five years or when significant technological advancements occur. Multiple external factors, including statewide emergency priorities and Next Generation 9-1-1 infrastructure delays, have postponed replacement until now. CAL OES’ Communications Division evaluated the city’s emergency call volume and determined that Sebastopol Police Department qualifies for a fixed funding allotment to replace its existing system. The proposed upgrade will support both voice and text-to-9-1-1, improving reliability and functionality for emergency response.

**DISCUSSION:**

The proposed 9-1-1 Call Processing Equipment upgrade presents an opportunity for the city to replace outdated, end-of-life emergency communications systems using State funding made available through the California Office of Emergency Services (CAL OES). This item is being presented to the Budget Committee for discussion of the program requirements, fiscal considerations, and practical implications of accepting the funding and moving forward with the upgrade.

Key discussion points include:

- **Funding Structure:** While the project is largely funded through CAL OES and vendors would bill the State directly, the city may be required to front a small portion of costs subject to reimbursement.



- Operational Commitment: Acceptance of the funding requires the city to maintain Public Safety Answering Point (PSAP) services on a 24-hour, 7-day basis for a minimum of five years.
- Contractual and Legal Considerations: The upgrade would be implemented through a CAL OES Master Purchase Agreement with third-party vendors.
- Implementation and Continuity of Service: Yet to be determined the anticipated installation timeline, staff training needs, and measures planned to ensure continuity of 9-1-1 service during system cutover.

#### **STAFF ANALYSIS:**

CAL OES has allocated \$365,000 for this project. The estimated total cost of the equipment, installation, and five-year maintenance period is approximately \$357,928. Costs include:

- Two PSAP call-handling positions
- 9-1-1 audio recording equipment
- Installation, system testing, and five years of maintenance

The program is structured under a CAL OES Master Purchase Agreement (MPA) with AT&T and Capture Technologies. Vendors will invoice CAL OES directly, resulting in no direct payment to vendors by the city. Reimbursement of minor residual costs (estimated at approximately \$7,000) would be handled by CAL OES, consistent with prior experience, though reimbursement timing as staff will need to confirm. There is no long-term General Fund obligation anticipated during the five-year maintenance period.

To accept the funding, the city must:

- Maintain a 24/7 Public Safety Answering Point for a minimum of five years
- Use the funded equipment for emergency communications purposes
- Comply with CAL OES program rules and reporting requirements

It is noted that operating a 24/7 PSAP reflects the city's current service level and does not represent a new operational obligation. Any commitments beyond the application stage will be brought to city council for approval prior to execution.

Tentative timelines indicate system procurement, installation, training, and cutover would occur following CAL OES approval. Staff will coordinate closely with CAL OES and vendors to minimize operational disruption and avoid 9-1-1 service downtime. Training will be provided to dispatch staff, including newer personnel.

Open items requiring further review prior to final approval include:

- Confirmation of reimbursement timelines
- Clarification of vendor indemnification and insurance provisions
- Identification of any post-five-year maintenance or replacement costs
- Verification of contractual terms through the City Attorney

These items will be addressed before any final execution of agreement.

#### **BUDGET COMMITTEE REVIEW:**

This item is schedule to be reviewed at Budget Committee meeting scheduled for May 18, 2026.

#### **CITY COUNCIL GOALS/PRIORITIES/ AND OR GENERAL PLAN CONSISTENCY:**

This agenda item represents the City Council goals/priorities as follows:

Goal 2: Public Safety

Action Plan 3 – Revisit infrastructure for back up of City emergency systems



This agenda item represents the City Council General Plan Consistency (if applicable): Not Applicable

**FISCAL IMPACT:**

Staff time to prepare the staff report, and additional staff time or overtime may be necessary during project implementation. However, the main project costs are primarily funded by CAL OES, with up to \$365,000 allocated for equipment, installation, and five years of maintenance. The city may need to temporarily front approximately \$7,000, which is expected to be reimbursed. No ongoing General Fund impact is anticipated during the five-year period.

**COMMUNITY OUTREACH:**

This item has been noticed in accordance with the Ralph M. Brown Act and was available for public viewing and review at least 72 hours prior to schedule meeting date. The city has also used social media to promote and advertise the City Council Meeting Agenda Items.

As of the writing of this agenda item report, the city has not received any public comment. If staff receives public comment from interested parties following the publication and distribution of this agenda item report, such comments will be provided to the City Council as supplemental materials before or at the meeting and will be posted to the city website.

**RESTATED RECOMMENDATION(S):**

It is recommended that the city council review and discuss the proposed 9-1-1 Call Processing Equipment (CPE) upgrade funded through the California Office of Emergency Services (CAL OES), and provide direction on moving forward to meet the June 9, 2026 application deadline. If supported, authorize the City Manager to proceed with the CAL OES-funded upgrade and execution the contract.

**OPTIONS:**

The city council may consider the following options:

1. Approve participation in the CAL OES-funded 9-1-1 Call Processing Equipment upgrade, authorize the City Manager to accept the funding, and proceed with implementation in accordance with program requirements, and execute final agreements.
2. Decline participation in the CAL OES program and direct staff to explore alternative funding sources or future replacement options for the 9-1-1 Call Processing Equipment.

**ATTACHMENTS:**

Scope of Work for VESTA On-Premise 9-1-1 Call Handling System  
 Five-Year Cost Summary for VESTA 9-1-1 Call Processing Equipment  
 CAL OES-Funded Eventide 740DX 9-1-1 Call Recording System Quote

**APPROVALS:**

Department Head Approval: Approval Date: 5/14/26

CEQA Determination (Planning): Approval Date: N/A

The proposed action is not a project under the California Environmental Quality Act (CEQA)

Administrative Services (Financial) Approval Date: 5/14/26

Costs authorized in City Approved Budget:  Yes  No  N/A

Account Code (f applicable) N/A

City Attorney Approval: Approval Date: pending

City Manager Approval: Approval Date: pending

Sebastopol PD

With



SCOPE OF WORK

For

VESTA 9-1-1 On-Prem Call Handling  
Project

**This Scope of Work and associated Cost Table is valid 120 day from above date.  
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written approval from AT&T.**

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## 1.0 OVERVIEW

### 1.1 Statement of Purpose

The purpose of this Statement of Work (SOW) is to describe the responsibilities of AT&T, the California Office of Emergency Services (Cal OES) 9-1-1 Branch, and the Public Safety Answering Point (PSAP) with respect to the scope of work, deliverables, and terms and conditions of the project described herein.

The SOW shall be subject to the terms and conditions of the Master Purchase Agreement # 6136-2020 and line Item # 22.8.16 New technology integration (MRC per position per month) please reference description of items contained below in table 1.2 dated July 16, 2020, by and between AT&T and Sebastopol PD also known as "PSAP". In the event there is a conflict between the terms and conditions of this SOW and the Master Purchase Agreement, the Master Purchase Award shall take precedence. All exhibits, appendices, and attachments are incorporated herein by reference.

Cal OES 911 will be using Master Purchase Agreement # 6136-2020 to purchase Customer Premise Equipment (CPE) and maintenance services. This SOW is not intended to restate the requirements of the Master Purchase Award but instead describes the requirements of the PSAP's essential business needs for a successful Premise-Based Call Handling solution and deployment.

### 1.2 List of Equipment, Software, and Maintenance

#### List of New Technology Integration components

Qty	New Technology Integration components	Monthly Maintenance Contract period (MRC) for items listed below are specifically (Months)
0	Translation provides translation services for calls.	60
0	Transcription provides transcription services for calls.	60

#### Equipment Description

Qty	Backroom Equipment
1	Rack/Cabinet (7')
1	Redundant Call Handling System (servers, switches, etc.)
8	FXS Ports (9-1-1 CAMA Trunks)
8	FXO Ports (Admin analog lines)
1	T1/PRI Single SPAN (PRI Admin Lines)
0	SIP Interface to Agency PBX (HA Pair)
2	i3 Network Interface Ports to Cal OES PNSP Provider
2	i3 Network Interface Ports to Cal OES RNSP Provider
1	Firewall
0	UPS

Qty	Position Equipment
2	VESTA 9-1-1 Intelligent Workstations (includes CPU, VESTA backroom interface components, Audio Interface equipment, keyboard, and mouse).
0	VESTA 9-1-1 Laptop (includes VESTA backroom interface components, Audio Interface equipment, docking station, keyboard, and mouse).
2	24" Monitor
2	Genovation 24 button keypad
0	Position UPS

Qty	Optional Items
0	

### 1.3 Description of Re-used Equipment

The following equipment has been certified to be compatible with current technology and in good condition. This equipment will be reutilized:

Qty	Item Description
1	NetClock (with AT&T maintenance)

### 1.4 Description of Equipment Provided by the PSAP

Qty	Item Description
1	Building UPS for Backroom and each position

### 1.5 Excluded Equipment List

System components NOT included in the sale:

Item Description
CDR Printer / ePrinter
IP Admin Phones
Eventide Recorder (LVR)

### 1.6 Equipment Removal & Disposal

The following existing equipment will be left at the PSAP's building by AT&T:

- ◆ Existing 9-1-1 CPE equipment, workstations, and ancillary components
- ◆ Miscellaneous components not being re-used.

In the event the old equipment must be removed, AT&T technicians will work with the PSAP's personnel to remove the above equipment. AT&T technicians will place the existing equipment in an area designated by the PSAP. AT&T technicians will not remove any existing equipment from Sebastopol PD's building.

## 2.0 DESIGN SOLUTION

## 2.1 System Overview

VESTA is a Premise-Based, Call Handling solution, and VESTA 9-1-1, application that efficiently handles incoming calls, texts, TTY (Baudot) and Real-Time Text (RTT). VESTA 9-1-1 receives and routes both emergency and non-emergency calls by either Automated Call Distribution (ACD) or design shared line appearance (non-ACD). VESTA 9-1-1 allows call takers the ability to seamlessly answer and service 9-1-1 calls from Wireless, Wireline, VoIP, and multimedia devices. VESTA 9-1-1 provides detailed location information in a flexible i3 or a legacy Format 04 format as desired and selected by the client.

## 2.2 Description of Network Elements

For equipment deployed at PSAP, the VESTA 9-1-1 network elements are always deployed redundantly for public safety grade performance. Each piece of the AT&T Local Area Network (LAN) is redundant at the PSAP. Specifically for the Agency, the following physical LAN Elements are supplied minimally:

- 2 Switches
- 2 Media Gateways
- 2 Power Distribution Units
- 2 UPS (if required)

Network Element (System) Connectivity is over the PNSP and RNSP SIP trunks in accordance with the Cal OES requirements specified in "NG9-1-1 Emergency Services I ESInet - i3 Cloud PSAP Interconnection Control Document (ICD) for Interoperability Testing (IOT) and Production".

## 2.3 i3/Cal OES ESInet Integration Requirements

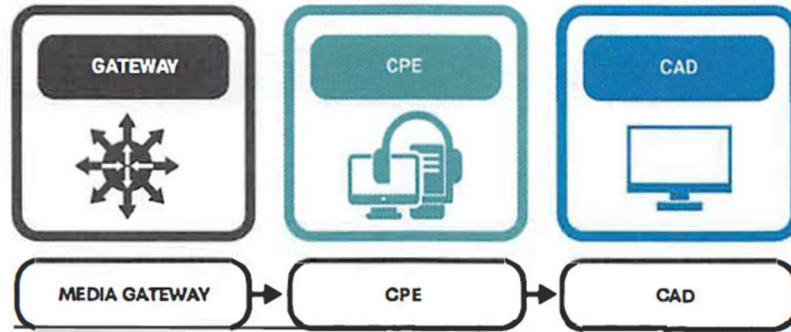
The i3 connection point provides (2) Ethernet ports to the PNSP and RNSP Ethernet handoff. The AT&T demarcation is the Ethernet ports on the AT&T provided On-prem Call-Handling equipment.

## 2.4 Building Modifications

All building modifications are the responsibility of the PSAP. The AT&T Project Manager will work closely with the PSAP to determine proper timeline coordination for a smooth system implementation. Please refer to Appendix A for the specific modifications to be performed by the PSAP.

## 3.0 9-1-1 Traffic and Data Flows

- a) Legacy 9-1-1 - For sites that are on the ESInet without NGCS functionalities; CAMA Gateways are deployed in support of the legacy call flow. The ingress 9-1-1 calls are delivered to the PSAP via CAMA trunks to the local PSAP.
- b) Transitional 9-1-1 - For PSAPs where SIP AGG NGCS i3 call origination is not 100% complete, CAMA Gateways are deployed in support of the legacy call flow. AT&T provides legacy local CDRs for CAD spill and local logging recorder as serial.



Gateway Converts CAMA to SIP for delivery of Legacy 9-1-1 to CHS. xxx provides legacy local CDRs for CAD spill and local logging recorder as serial, IP, or in other formats depending on CAD/Recorder requirements.

- c) SIP and i3 Origination - Once all Ingress for the PSAP is transitioned off of the Legacy Selective Router (LSR), all calls will be delivered over NGCS via PNSP and RNSP.

ALI (format) spill to CAD and Recorders are not under the control of AT&T. If CAD or Recorder operational discrepancy arises, PSAP will be responsible to engage the respective vendors to mitigate the issue.

Once the NGCS is in place, the CHS Server to Client relationship is supported over the PNSP and RNSP trunks as defined in "NG9-1-1 Emergency Services I ESInet - i3 Cloud PSAP Interconnection Control Document (ICD) for Interoperability Testing (IOT) and Production".



#### 4.0 CHANGE REQUESTS

Consistent with the terms and conditions of MPA 6136-2020, during the implementation phase, Change Requests will be allowed upon approval from the PSAP, CAL OES and AT&T.

During the implementation phase, the PSAP may at any time, by written order, and without notice to AT&T’s sureties, submit a change order to AT&T. If the change request is feasible; then, within ten (10) working days of receiving a proposed change order, AT&T will submit a written cost estimate, which may include adjustments to the Project Price, Project Schedule, Statement of Work, Acceptance Criteria, or any other obligations of AT&T.

AT&T, PSAP, and/or CAL OES may also decline the change order, depending on the nature of the requested changes.

Change requests will be tracked by AT&T's Project Manager and communicated to the Cal OES 9-1-1 Advisor.

The PSAP will appoint a single individual as a Project Manager. Change Requests will be approved in writing by the PSAP Project Manager and CA 9-1-1 Branch. AT&T will not proceed with any work contemplated in any proposed Change Request until AT&T receives written notification of approval from Cal OES to proceed.

Throughout the Change Request process, the AT&T Project Manager will ensure:

- Document / Receive the initial Change Request.
- Provide AT&T reviewed and approved Change Request to CA 9-1-1 Branch and/or PSAP.
- Receive the AT&T, PSAP, and CA 9-1-1 Branch approved Change Request.
- Managing implementation of the approved Change Request.
- Update documentation, if applicable, for approved Change Request.

See Appendix E Change Request Form.

## 5.0 ACCEPTANCE TESTING

### 5.1 System Acceptance Overview

AT&T will notify PSAP when equipment and software are installed and ready for acceptance testing. Final system acceptance for this SOW will occur when the standards of performance for the State of California contract have been met.

Upon the successful completion of the 240 consecutive hours of operation following the cutover date, and within five (5) business days, the PSAP shall execute the System Acceptance Checklist and Authorization Checklist (See Appendix G) and provide signed copies to the CA 9-1-1 Branch and AT&T.

### 5.2 Moves, Adds, Changes (MAC)

After customer acceptance, any PSAP requested changes will follow the Moves, Adds, Changes (herein known as MAC) process, where the PSAP will make a MAC request to AT&T. If MAC is accepted by AT&T and if approved by Cal OES (if applicable); then, AT&T will provide the PSAP a MAC quote including work to be performed, timeline, and cost. AT&T will coordinate with the PSAP and Cal OES (if applicable) and commence the work once AT&T receives the signed MAC quote and a Purchase Order (PO) from the PSAP. The work will be performed on a Time and Materials basis at the prevailing contract rates.

## 6.0 PROJECT TEAM

### 6.1 Contact Information

Contacts			
Role	Name	Phone	E-mail
Application Sales Executive	Robert Russo	Phone: (951) 500-2130	rr1713@att.com
9-1-1 Systems Technician	Greg Mrozek	Phone: (888) 500-4911	
Sales Engineer	John Fox	Phone: (816) 907-9034	jf9331@att.com
PSAP Manager	Christopher Mooney	Phone: (707) 974-1421	cmooney@cityofsebastopol.gov

An AT&T Project Manager will be assigned for this system implementation. The Project Manager is responsible to plan, organize, control, direct, and coordinate people, and material resources throughout the life of the project.

## 7.0 RESPONSIBILITIES

### 7.1 AT&T Responsibilities

- Delivery of equipment
- Security of equipment, until equipment is delivered to customer premise.
- Disposal of packaging materials and debris.
- Any damage caused by AT&T (or AT&T's subcontractors) to equipment, building, or other property.
- Installation of backroom equipment in racks/cabinets.
- Dressing of all cables.
- If applicable, installation of appropriate cabling from equipment room to all cloud call handling positions.
- NENA i3 / ANI/ALI handoff to CAD

### 7.2 Agency Responsibilities

#### Equipment Room

- Provide locked, limited access to the equipment room.
- Provide space for backroom cabinet / rack as agreed upon and depicted in below drawing.
- Adequate space for working area and for spare part/equipment storage (if applicable).
- Furnishing HVAC equipment that will keep the backroom temperature and humidity levels of 72 degrees F +/- 5 and less than 50% relative humidity.
- Provide/verify that each AT&T backroom equipment cabinet/rack has two dedicated redundant NEMA 5-20R circuits. Each circuit is dedicated with its own circuit breaker.
- Earth ground for AT&T provided equipment.

#### Dispatch Room

- Furniture selected by *PSAP* is compatible with or will be modified by the *PSAP* to be compatible with, the selected system equipment.

- Provide/verify that each AT&T dispatch position has one 15 or 20 amp (NEMA 5-15/20R) breakered circuit dedicated to emergency call-taking with a quad outlet. Ancillary electrical components such as heaters, lights, and furniture will not be on this circuit(s).
- Provide conduit run from each dispatch position to backroom equipment.

### General

- Access to building for AT&T and subcontractors.
- Conduit and coring of walls.
- Adequate power and power outlets and circuit breakers.
- PSAP to provide all radio and CAD equipment.
- Security to prevent theft of AT&T provided equipment.
- On-going upkeep for room requirements listed.
- Technical expertise from PSAP's other vendor's during planning, installation and cut over.
- The PSAP's Project Manager will facilitate the resolution of any problem determined with these interfaces pertaining to the radio, CAD, recorders, NetClock or other PSAP owned interfaces.
- Full and free access to the 9-1-1 related equipment to provide service (subject to PSAP's security regulations)

Note: The PSAP's LAN may not share the same LAN Segments as the cloud-based call handling LAN. Cloud-based call handling IP packets must be segregated from CLETS, NCIC, DMV, CWS, and all other PSAP network traffic.

### 7.3 Cal OES Responsibilities

- Project tasks / timeline escalation contact
- Change Request reviews and approvals

### 7.4 PNSP Responsibilities

- Provide AT&T the proper physical hand-off to connect cloud-call Handling at the PSAP to NGCS.
- Provide AT&T NGCS Test and Acceptance Plan and provide resources to work with AT&T to verify system operational readiness within the agreed upon project timeline.

### 7.5 RNSP Responsibilities

- Provide AT&T the proper physical hand-off to connect cloud-call Handling at the PSAP to NGCS.
- Provide AT&T NGCS Test and Acceptance Plan and provide resources to work with AT&T to verify system operational readiness within the agreed upon project timeline.

## 8.0 INSTALLATION SCHEDULE

The following table is provided as a guideline only. The official implementation schedule will be negotiated between the PSAP, PNSP, RNSP, Cal OES, and AT&T Project Managers.

Changes to the final agreed upon schedule may be made by mutual consent of AT&T, PNSP, RNSP, Cal OES and the PSAP and must be documented on the “9-1-1 CPE PSAP Implementation Form”.

Pricing is based on installation being performed during AT&T’s normal business hours (M-F, 8:00am - 5:00pm, excluding AT&T holidays). Installation activities outside of AT&T’s normal business hours are available at applicable contract rates.

## **9.0 MAINTENANCE PLAN**

### **9.1 Maintenance and Remote Access Services Capabilities**

AT&T on-prem solution complies with the requirements identified in contract 6136-2020, Exhibit 21, TECHNICAL REQUIREMENTS.

PSAP is required to hold CPE service for a minimum of five (5) years. The Contractor shall furnish and replace all evergreen services and parts for a period of five (5) years beginning on the first day following System Acceptance.

The 9-1-1 system is provisioned to allow AT&T (and CPE provider) to remote access into the 9-1-1 system in order to identify software and hardware problems and make repairs. In the event that the equipment cannot be repaired remotely, AT&T technicians will be dispatched to the PSAP to facilitate onsite repairs.

If anyone other than AT&T or AT&T sub-contractors performs maintenance or repair of the AT&T provided system, and, as a result, further repair by AT&T and/or AT&T subcontractor(s) is required, such further repairs will be made at AT&T's then applicable time and material rates.

### **9.2 Post-Installation Support Limitations**

AT&T’s support obligations hereunder will not apply to any AT&T supported product if adjustment, repair, or parts replacement is required because of:

- Accident, neglect, tampering, misuse, improper / insufficient grounding, failure of electric power; failure of the PSAP and/or others to provide appropriate environmental conditions, relocation of hardware or software, or causes other than ordinary use.
- Repair or alteration, or attempted repair or alteration of any AT&T supported product (hardware and/or software) by the PSAP or others.
- Connection of another machine, device, application, or interface to AT&T supported equipment (hardware and/or software) by the PSAP or others, which has caused damage to AT&T supported equipment.
- Degradation of performance to AT&T systems due to non-compliance with the Customer Site Preparation Requirements (excessive heat, humidity, moisture, condensation, dust, EMI, etc.)
- Damage or destruction caused by natural or man-made acts or disasters.
- Degradation of performance to AT&T systems due to the installation of third-party software applications or Operating System patches, service packs, hot-fixes, or Windows services and not specifically certified, approved, and registered by AT&T for use at the site(s) identified herein.

- Support described herein does not include cosmetic repairs, refurbishment, furnishing consumables, supplies or accessories, making accessory changes or adding additional devices or software applications.

AT&T is NOT responsible for the performance of third-party applications/systems.

## **10.0 TRAINING**

### **10.1 Supervisor/Dispatcher Training**

AT&T and/or its subcontractor will provide Call-taker/Dispatcher and Supervisor/System Administrator training for the CPE solution. The training will be done during normal business hours (8 am – 5 pm) Monday through Friday.

### **10.2 Training Documentation**

Training documentation will include Training Workbooks for End-users and Administrators. Hard copies will be provided during training for each participant. A soft copy in PDF format can be provided to the PSAP Administrator / Trainer personnel as well if desired.

## Appendix A: PSAP Compliance - Site Certification Document

### Sebastopol PD's Office Compliance - Site Certification Document

This Section meets the State contract requirement for AT&T to provide a Site Readiness Checklist to the *Agency*.

A site survey has been made and site modifications will be needed to meet the following requirements for equipment installation. The following site modifications must be completed by the *PSAP* prior to AT&T beginning the installation of the new or upgraded system. The completion of all building modifications is the responsibility of the *PSAP*. In the event that AT&T attempts to begin installation and subsequently discovers that these modifications have not been met as specified, AT&T may postpone implementation. A quote will be provided to the *PSAP* for any additional costs incurred by AT&T because of the postponement. Any additional costs that are incurred for site modifications because of the postponement will be the responsibility of the *PSAP*. Work will be rescheduled upon completion of the required modifications.

### Hazardous Materials

Customer will maintain Customer's location where AT&T is to perform work in a suitable and safe working environment, free of Hazardous Materials. AT&T does not handle, remove or dispose of, nor does AT&T accept any liability for, any Hazardous Materials at Customer's location. If AT&T encounters any such Hazardous Materials, AT&T may terminate this Statement of Work or suspend performance until Customer removes and cleans up at its expense Hazardous Materials in accordance with this Statement of Work and applicable law. For purposes hereof, "Hazardous Materials" means any substance whose use, transport, storage, handling, disposal, or release is regulated to any law related to pollution, protection of air, water, or soil, or health and safety.

### Items for the PSAP to provide:

- 1) Provide two dedicated NEMA 5-20R (20 amp) circuits for the AT&T cabinet as depicted in below drawing (in red), if required.
- 2) Provide one dedicated NEMA 5-15/20R (15/20 amp) circuit for each 9-1-1 position, if required.
- 3) Provide Internet or other high-speed link for New Technology (if desired), remote maintenance, and support.

## Appendix B: LAN/WAN Policy

# AT&T LAN/WAN PSAP Security Policy

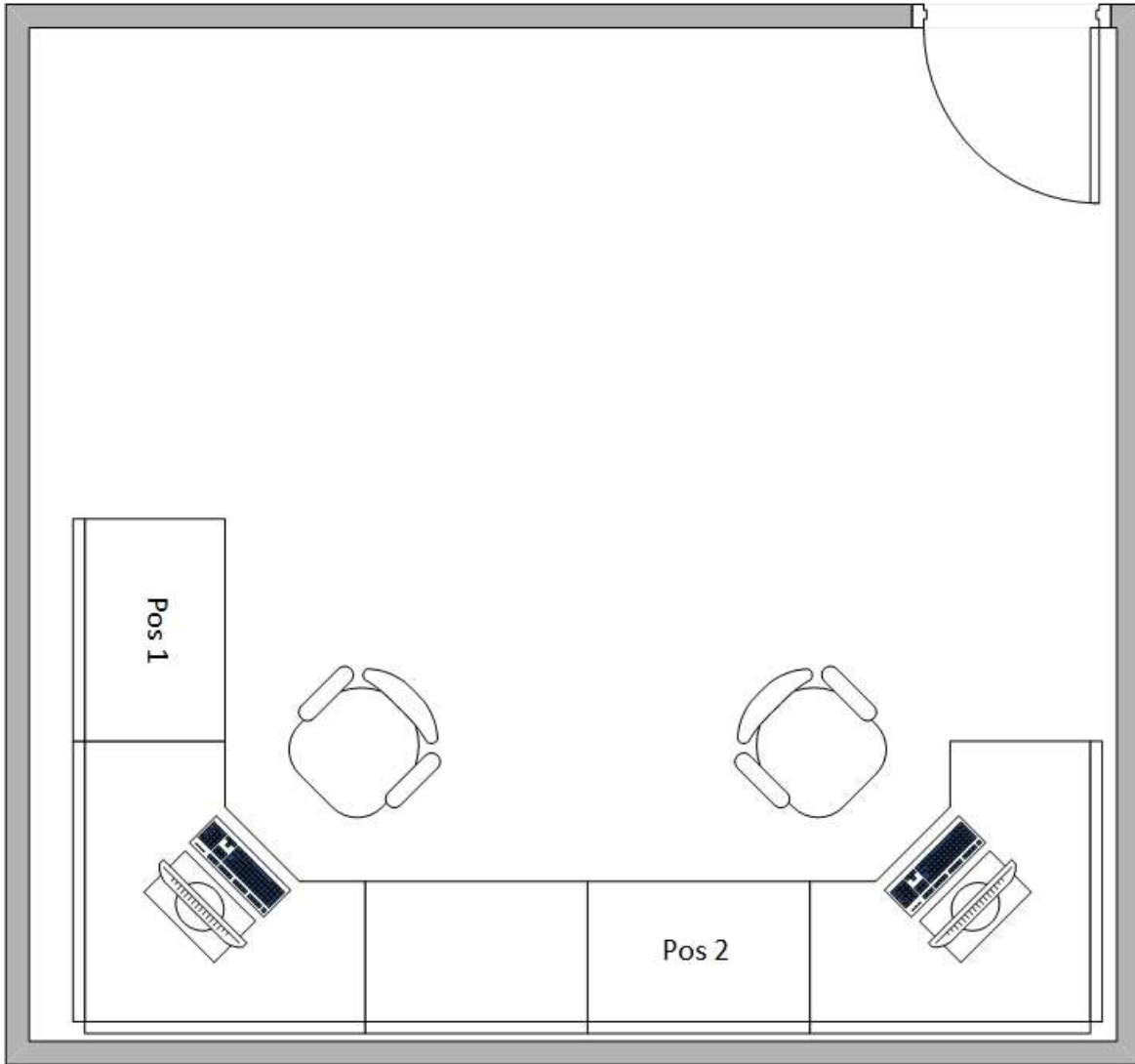
It is AT&T's policy to install 9-1-1 equipment only in a secure PSAP Local Area Network ("LAN") that is not connected to any other computer network outside of AT&T's control (with the exception of the national Crime Information Center network or similar network, but only if such connection is expressly approved in writing by AT&T, which approval will be in AT&T's sole discretion).

AT&T will not install or terminate a PSAP LAN to a firewall. AT&T will identify the demarcation point for the PSAP LAN, beyond which AT&T is not responsible. In the event the customer has previously connected or subsequently connects their PSAP LAN to any other computer network or has caused or causes such a connection, contrary to AT&T's PSAP Network Security Policy (which customer acknowledges it has received and read), and the 9-1-1 equipment and/or PSAP LAN is infected or damaged as a result of such connection, then all 9-1-1 equipment and/or PSAP LAN warranties, maintenance, and service provisions of this amendment or statement of work will be immediately null and void. Under such circumstances, AT&T will provide repair services for the 9-1-1 equipment and/or PSAP LAN at Customer's request and time and materials charges will apply for all parts and labor required as a result of damage caused by the infection. After all related damage has been repaired, maintenance and service provisions of this agreement will resume.

Customer agrees to indemnify and save AT&T harmless for any damages to or claims by any third party against AT&T that arise in whole or in part from Customer's existing or subsequent connection of the 9-1-1 equipment and/or PSAP LAN provided hereunder to any computer network outside of AT&T's control.

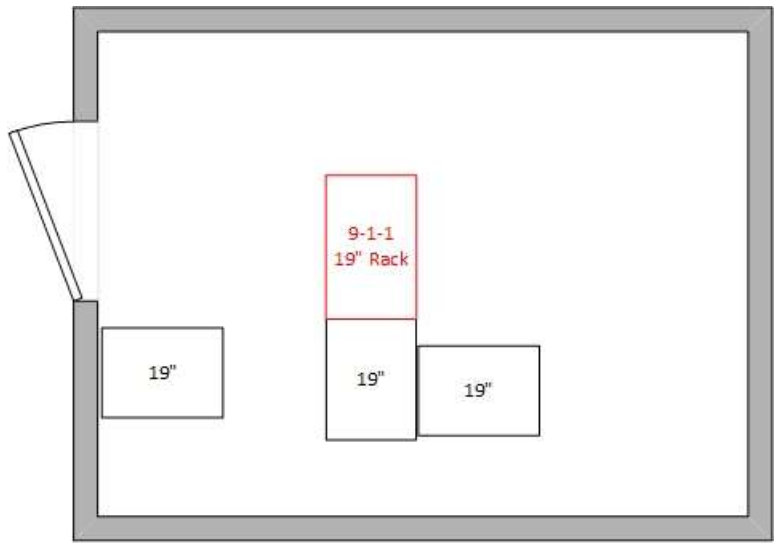
# Appendix C: Dispatch and Equipment Floor Plans

## FOOTPRINT OF DISPATCH



*Drawing not to scale*

# FOOTPRINT OF EQUIPMENT ROOM



*Drawing not to scale*

**Appendix D: Pricing & Terms**

*Please refer to separate document.*



## Appendix F: Maintenance Procedures

# “AT&T”

## PROVIDING PRODUCT & SERVICE EXCELLENCE

### TROUBLE REPORTING PROCEDURES

The Customer Assistance Bureau (CAB) is the trouble reporting center for our priority Public Safety Agencies. The center is responsible for receiving *PSAP* reports and electronically relaying the reports to the responsible work groups for resolution, 24 hours a day, 365 days a year. The CSB can escalate trouble reports and put you in contact with management personnel responsible for resolving the trouble you have reported.

**The Priority Repair Service number is:**

**(877) 500-49-1-1**

Due to the complexity of the services, we provide and your own equipment ***it is essential that you isolate trouble before reporting to AT&T.*** A few extra minutes to properly identify, isolate and report a trouble can save hours in resolution time. Reporting the wrong trouble or circuit number may cause extended delays in our ability to deploy the appropriate work crew to repair the problem.

**When you call in a report, please be ready to provide the following information:**

1. Your name and call back telephone number.
2. Address and the location of trouble.
3. Telephone numbers or circuit number in trouble.
4. Nature of the trouble/condition.
5. Application the circuit is used for.
6. Access restrictions we may have to resolve trouble report.
7. Any terminal access problems or arrangements before dispatch.
8. The name of the contact person and their office number is a must!

## Appendix G: System Acceptance Checklist and Authorization Checklist

**State of California**

(REV. 2022)

**Governor’s Office of Emergency Services**

Public Safety Communications Branch

### SYSTEM ACCEPTANCE AND AUTHORIZATION FORM

This document shall be used by the PSAP to validate the 9-1-1 system solution (equipment, software and all functionality) is acceptable.

All verification is to be completed by the PSAP authorized representative.

Requirement	PSAP Initial
<b>System Physical Requirements</b>	
Uninterruptable Power Supply	
Integration Device	
Routers	
<b>Workstation Physical Requirements</b>	
Keyboard	
Mouse	
Keyboard Arbitrator	
Keypad Dialer	
Monitor/Thin Client	
IP Phone Set (if purchased)	
Audio Integration Device	
<b>Interconnectivity</b>	
Peripheral Equipment Connections	
Peripheral Equipment Interfaces (CAD Spill, etc.)	
NG9-1-1 Trunk and Admin/Business Line Interfaces	
<b>System Features/Functionality</b>	
Basic Telephony Functionality	
Audio Quality	
9-1-1 Caller Information Display	
Misroute Reporting	
Abandoned Call Detail	
Internal Time Synchronization	
Non 9-1-1 Caller I.D.	
Wireless ALI – FCC 94-102 – Phase I and Phase II	
Complete Call Progress Detection	
Abandoned Call Redial	
Automatic Callback	
Supplemental Data (IOT)	
Text-to-9-1-1/Text-from-9-1-1	
GIS Display/Interface	
Barge-In	

Instant Recall Recorder	
Audio/Video Logging Recorder	
Headset/Handset Interface	
Inbound/Outbound Volume Control for Headset/Handset	
Call Status Indication (ringing, answered or both)	
One Button Transfer	
<b>Call Detail Records</b>	
Call Detail Record (CDR)	

Minor Discrepancies:

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Tracking #: \_\_\_\_\_ Approved Amount: \$ \_\_\_\_\_

As the authorized representative of:

\_\_\_\_\_ (PSAP name),

*I hereby acknowledge receipt, installation, and satisfactory performance of the service and/or equipment. If minor discrepancies exist, but do not keep the equipment from performing in accordance with the contracted terms and conditions, these discrepancies are noted above.*

AUTHORIZED BY:

\_\_\_\_\_  
Signature Date

\_\_\_\_\_  
Printed/Typed Name Title

**IMMEDIATELY AFTER ACCEPTANCE:**

Submit form, signed by the PSAP authorized representative to the Contractor and submit a copy to the CA 9-1-1 Branch

**Quote Summary**  
**Sebastopol PD**



**Date: 28APR2026**  
**Version: 2.0**  
**Account Manager: Robert Russo**  
**Phone: (951) 500-2130**  
**Email: rr1713@att.com**

**Motorola VESTA**  
**Contract Number: 6136-2020**

**22.5 9-1-1 CPE Basic Stand-Alone System Cost**

A	B	C	D	E	F	G
Line Item #	Feature Name	Quantity	Basic System Price	Implementation Price	Monthly Maintenance Price	Total Extended 5-Year Cost C*[D+E+(F*60)]
22.5.1	System - 2 Positions	1	\$ 107,666.79	\$ 60,465.97	\$ 2,088.70	\$ 293,454.76

Estimated Sales Tax Rate: 10.50%  
 Total Estimated Taxable Amount: \$ 107,666.79

<b>Quote Summary</b>	
Total 5-Year MRC:	\$ 125,322.00
Total NRC:	\$ 168,132.76
Total Estimated Sales Tax:	\$ 11,305.01
<b>5-Year Grand Total:</b>	<b>\$ 304,759.77</b>



A Division of IdentiSys  
1775 Tribute Road Unit D Sacramento, CA. 95815



# QUOTATION

Date: **3/24/2026**  
 CMAS# **3-22-03-1070**  
 Quote: **DOM1029**

**SOLD TO:**

CalOES 911 Branch  
601 Sequoia Pacific Blvd.  
MS911  
Sacramento, CA 95811

**SHIP TO:**

Sebastopol Police Department  
6850 Laguna Park Way  
Sebastopol, CA 95472  
Christopher Mooney  
707.829.4400

**Sales Representative:**

Chris McCay  
916-899-3558  
[cmccay@capturet.com](mailto:cmccay@capturet.com)  
CSL #876993

TERMS	MILESTONE PAYMENT	STATE PAYMENT	OTHER PAYMENT
NET 30		TD288	

**PROJECT DETAILS:**

**Eventide 740DX advanced recording solutions for mission-critical communications from Capture Technologies.**

**NexLog 740DX Recorder**

**INCLUDES:**

- **8 Analog channel Licenses.**
- **8 G.711 VoIP channel Licenses for Avtec Scout and NG911 CPE integrations**
- **8-pack MediaWorks DX (web-HTML5) concurrent license**
- **Eventide MP3 option for MediaWorks DX.**
- **Avtec Scout IP Metadata Integration license**
- **Vesta On-Premise NG911 Call Recording Bundle**
- **Dual Port 100/1000 PCIe Network Card (for multiple network integrations)**
- **NexLogDX Monitoring License-(with customized system alerts)**
- ✚ **5 years complete 24 x 7x 365 Full Field Warranty with local on-site and remote support**
- ✚ **5 Years NexLogDX Monitoring License-(with customized system alerts)**
- ✚ **5 years of Eventid Assure-A Continuous DXSUS subscription is required for access to new versions and security updates with Tier 2 support.**

**On-site installation, configuration, and integration of all systems and software training.**

Sub Total	\$51,767.18
Shipping	\$299.00
Sales Tax	\$1,102.13
<b>Total</b>	<b>\$53,168.31</b>

## NexLog 740 DX-Series Recorder

Part #	Description	Qty
300101375	NexLog 740 DX-Series base system: 3U rack-mountable, Core i5 CPU, 16GB DDR4 RAM, 2 x2TB fixed-Mount HDDs (RAID 1), 2 Network Ports (100/1000), Embedded Linux, NexLog DX-Series software, web-based configuration manager, audio controls & amplified speaker on front panel, dual hot-swap 120-40VAC 50/60Hz power supplies.	1
300200921	8-pack MediaWorks DX (web) concurrent license. Advanced browser-based HTML5 interface for Search, Replay, Incident Reconstruction, Incident Export, Live Monitoring, Instant Recall, and more.	1
300200954	Eventide MP3 option for MediaWorks DX	1
300200966	Metadata Integration license for Avtec Scout	1
300201035	Standard NexLog 740 DX-Series Archive Drive: 1 Blu-ray Drive- supports single-sided DVD-RAM media	1
300201033	8-Channel Analog PCIe (PCI Express) Card for DX-Series recorders, with 8 Ch. Licenses	1
300200927	Internal IP Recorder with First 8 G.711 Channels	1
300201172	Dual Port 100MB/1000 PCIe Network Card for multiple network integrations	1
300200955	Eventide SSL Enabler option	1
300301649	Quick Install Kit -9 ft. Cable + "66" Block	1
300300937	Rack Mount Slides - 24" 4 Post, 3U-for NexLog 740DX	1

### VESTA ON-PREMISE NG911 CALL RECORDING BUNDLE

30020188	<p><b>Voice:</b> Recording of each VESTA 9-1-1 position's IP audio is recorded via port mirroring (SPAN). Recording can be configured by call-taking position or by trunk.</p> <p><b>Extended Call Detail Record (CDR) data:</b> Vesta 9-1-1 systems provide metadata* via extended Call Detail Record (CDR) data, which contains metadata, such as Agent ID, Call-ID, etc</p> <p><b>ANI/ALI data</b> is also provided as part of the CDR in legacy ANI/ALI CAD Spill format. The ANI/ALI parser engine is used to extract the ANI/ALI and associate it with the call recording.</p> <p><b>Text-to-911:</b> SMS messages sent to/from the PSAP (where available) will also be recorded over the same recording interface as the Voice calls and may also have metadata associated with them, provided within the extended CDR</p>	1
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### PROFESSIONAL SERVICES

Eventide Assure	5-years- Eventide Assure- Eventide provided software versions and software updates with Tier 2 Support	1
SA PREMIUM	5-Years- Premium Service Agreement - 24x7 Full Field Onsite service warranty. Coverage including 800# Phone Support, Full Hardware Warranty & Local OnsiteTechnicians	1
Capture Installation	Capture On-Site Installation, configuration, and integration to all systems.	1
300201199	5 years of NexLogDX Monitoring License. Enables custom monitoring features	1