

## Resources PG&E Offers Customers to Help Manage Energy Use and Bills

- Check out our [Energy Action Guide](#) for product and program guidance to help customers meet their unique energy needs.
- [Personalized Rate Comparison](#) supports customers by providing the best rate plan options for their household, which can help save money on energy bills.
- [Budget Billing](#) averages out energy costs for more predictable monthly payments and helps customers avoid seasonal bill peaks.
- [Bill Forecast Alerts](#) are notifications sent by email, text or phone notifying the customer if their monthly bill is expected to exceed a specific amount set by the customer, based on how they are using energy.
- [Home Energy Checkup](#) helps customers assess their energy use and gives free customized savings tips online.
- [HomeIntel](#) is a free energy saving program that includes a Smart Audit and a personal energy coach. Customers who have lived in their home for more than a year and have a smart meter installed are eligible to participate.
- [Medical Baseline](#) is an assistance program for residential customers who depend on power for certain medical needs. It offers cost reduction on energy bills and extra notifications before a planned safety outage.
- Build an [Energy Efficiency DIY Tool Kit](#): with an investment of less than \$200 in energy-efficient materials, customers can save hundreds of dollars every year on their energy bills.

### Income-eligible programs that can help customers lower their bills:

- [California Alternate Rates for Energy \(CARE\) Program](#) offers a discount of 20% or more each month on energy bills.
- [Family Electric Rate Assistance \(FERA\) Program](#) offers a monthly discount of 18% on electricity bills for households with three or more people.
- [Low Income Energy Assistance Program \(LIHEAP\)](#): a federally funded assistance program overseen by the state that offers a one-time payment up to \$1,000 on past due bills to help low-income households pay for heating or cooling in their homes.

### Energy Efficiency Support Programs

- [GoGreen Home Financing](#): a statewide program which offers affordable financing for energy efficiency upgrades to help homeowners and renters reduce their energy use.
- [Golden State Rebates](#): This is a statewide program that provides residential residents with instant rebates on energy-efficient products including smart thermostats, air conditioners, and water heaters. Homeowners and renters are eligible to receive these rebates through single-use coupons they can redeem in-store or online at participating retailers.