



EyeOnWater®

Questions?
Call (707) 823-7863



SEE YOUR WATER USAGE!

FOLLOW THESE SIMPLE INSTRUCTIONS TO SEE YOUR WATER USAGE INFORMATION ONLINE

1

Visit <https://eyeonwater.com/signup> to create your online account. (When entering your account number, don't enter leading zeros or dash in account number. For example, for account number 009999-000, enter 9999000.)

Create your account at
EyeonWater.com



Watch a video to
see how it works!



Account Statement

ACCOUNT INFORMATION
ACCOUNT: 009999-000
SERVICE ADDRESS: 7120 Bodega Ave
SERVICE PERIOD: 6/1/2025 to 6/30/2025 (30 days)
BILLING DATE: 7/9/2025

Don't have a copy of your water bill? Questions about your account number? When in doubt, contact the City of Sebastopol Administrative Services Department at (707) 823-7863.

1. Enter your service or billing address
Zip/Postal Code.
2. Enter your account number as it appears
on your water bill.

 Enter Service or Billing Zip/Postal Code

 Enter your Account Number

NEXT

2

Name, Email Address and Password

Once you click **NEXT** Eye on Water will find your account.
Click on the correct account if more than one utility comes up.

3. Enter your full name Enter your full name
4. On the next screen you will enter your email address. Enter your email address
5. Next you will create and confirm a password. Create new password
 Confirm your password

Passwords must be a minimum of 12 characters and contain at least:
1 number, 1 special character, 1 upper case character, 1 lower case character.
Special Characters include:
^ \$ * . [] { } () ? " ! @ # % & / \ , > < ' : ; | _ ~ ` = + -

6. Read and accept terms of use ☐ I have read the Terms of Use for this application and agree to the provisions.

NEXT

3

Email Confirmation

We have sent an email confirmation to your email address, please open the link on the email and return to this app to complete your sign in.

 Email address

RESEND EMAIL

4

Check your email

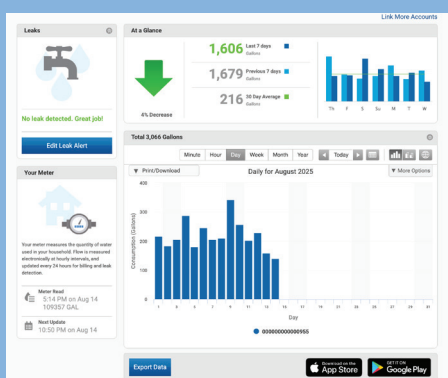
Hi Customer Name,
You're almost finished signing up for online access to your EyeOnWater water account. Please click the verification link below to activate your account and sign in.

[Click here](#) to verify your email address.

Once your email address is verified, you will have online access to view hourly water usage, explore your historical water usage trends, and set alerts for potential leaks in your home.

5

Now when you are logged in, you can see detailed information about your water consumption and even set water leak alerts.



If you want to link more than one account, click on "LINK MORE ACCOUNTS" while you are logged in.

Visit the Apple App Store (iPhone) or Google Play
to download the  EyeOnWater® app to your mobile device.